



**BETTER HEALTHCARE & STRONGER COMMUNITIES
THROUGH TELEHEALTH**

The Centre for Online Health is highly regarded as Australia's leading academic centre and recognised internationally for its telehealth expertise.

Telehealth involves the delivery of health services to remote locations using a form of communications technology. Telehealth addresses an increasing demand on healthcare systems due to our aging population and the burden of chronic disease.

The **Centre for Online Health** (COH) forms part of the Centre for Health Services Research, within the University of Queensland's Faculty of Medicine, and:

- Is Australia’s leading academic centre in telehealth;
- has more than 18 years experience, planning and implementing clinical telehealth services, telehealth research, education and teaching, service delivery, and consultancy services;
- Is situated within the Princess Alexandra Hospital in Brisbane;
- Shares responsibility for managing one of the largest telehealth centres in Australia, including researchers, educators, engineers, and IT staff;
- Is a global leader according to a number of peer-reviewed telehealth publications per individual academic centre;
- Hosts the National Health and Medical Research Council - Centre of Research Excellence (CRE) in Telehealth;
- Founded and leads the annual international conference on Successes and Failures in Telehealth.

ANNUAL INTERNATIONAL CONFERENCE

Together with the Australasian Telehealth Society, the COH founded and hosts an international conference on Successes and Failures in Telehealth. Attracting more than 200 global researchers, clinicians, managers, educators, government representatives and consumers, it remains one of the largest telehealth conferences in the southern hemisphere.

OUR VISION
Better healthcare and stronger communities through telehealth.

OUR MISSION
To improve the delivery of healthcare by:

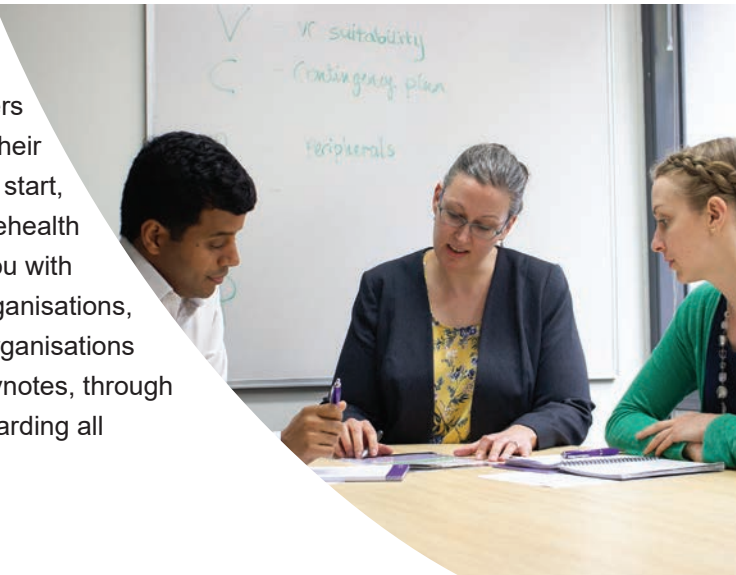
- Applying telehealth to address challenges in clinical service delivery;
- Seeking, producing and sharing evidence to guide the integration of telehealth into clinical practice and policy; and
- Developing, implementing and evaluating new telehealth-supported models of care to facilitate efficiency, effectiveness and equity in healthcare

RESEARCH
The COH research investigates the potential role of new telehealth services within the healthcare system. We assess the feasibility, efficacy, clinical effectiveness, patient experience and economics of telehealth in a range of settings. This work is done in close collaboration with stakeholders such as healthcare organisations, government health agencies, Aboriginal Medical Services and community organisations. Engagement with these groups allows the opportunity to innovate and grow services whilst carrying out formal research to examine feasibility, and clinical and cost effectiveness. Our research also investigates ways of sustaining services beyond the initial implementation stages.

EDUCATION & TRAINING
For more than ten years, the COH has been responsible for the delivery of programmes and courses in e-Healthcare for undergraduate and postgraduate students. These courses are delivered to more than 200 students each year. The teaching is carried out online, so it is suitable for those who are currently working in the healthcare system and wish to upskill - or, for anyone who desires flexibility. More recently, COH has established itself as the go-to provider for professional development courses in telehealth for health professionals.

CLINICAL SERVICE
The COH manages and operates the telehealth centre based at the Princess Alexandra Hospital in Brisbane. Established in 2012, the Telehealth Centre was one of the first purpose-built telehealth facilities and is considered the best in Australia: more than 8000 telehealth consultations are delivered to patients across Queensland per year. The partnership with Metro South Health has also resulted in the establishment of many novel telehealth services. Rigorous evaluation of these services (undertaken by COH provides a strong evidence base for the effectiveness of telehealth.

CONSULTANCY
An increasing number of organisations and health service providers recognise the benefits of implementing telehealth to supplement their existing delivery of health services. However, identifying where to start, how to lead the change, and effectively establish and manage telehealth services can be a complex and overwhelming task. Let us help you with this! The COH frequently provides consultancies to healthcare organisations, federal and state governments, non-government and non-profit organisations about telehealth. Our consultancy services range from talks & keynotes, through to education and professional training and customised advice regarding all aspects of telehealth: planning, implementation and evaluation.



OUR PARTNERS

The COH enjoys strong partnerships with a broad range of telehealth stakeholders. This includes continuation of its collaboration with Metro South Health by maintaining responsibility for the operation and management of the Princess Alexandra Hospital Telehealth Centre; and, productive research relationships with international partners, such as the University of Southern Denmark, Odense, Denmark; and Memorial Sloan Kettering Cancer Centre, New York, USA.



THE AUSTRALASIAN COLLEGE
OF DERMATOLOGISTS



Australian Government
Australian Digital Health Agency



Australian Government



Australian Government
Department of Health



Cunnamulla
Aboriginal Corporation for Health



Queensland
Government



Royal Flying Doctor Service



SFT AUSTRALIA

International Conference on Successes and Failures in Telehealth
Annual Meeting of the Australasian Telehealth Society
www.sftconference.com



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