



# Centre of Research Excellence in Telehealth

## UQ Centre for Health Services Research

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## Expanding telehealth utilisation in a national aeromedical service

The delivery of primary health care (PHC) services to remote and rural communities is a global challenge due to distance and cost. Limited access to health services is thought to contribute to higher morbidity and lower life expectancy for rural Australians. A national aeromedical service provider approached the Centre for Health Services Research (CHSR) seeking advice on how to re-engineer its primary care delivery service to improve its response time and access to services.

The project aimed to identify the extent to which traditional fly-in fly-out (FIFO) primary care consultations can be supplemented and enhanced by telehealth consultations. A telehealth model for primary care was introduced with a focus on increasing access. Uptake was mixed across the implementation sites for a number of reasons. The presentation will discuss the initial results of the study, outline a brief summary of the barriers and enablers that were identified from analysing the implementation and adoption process, and provide a 'Next Steps' perspective from our industry partner.

- Date:** Wednesday, 30 October 2019
- Time:** 12:00pm – 12:30pm (Lunch PAH attendees)  
12:30pm – 1:30pm (Seminar Presentation)
- Location:** Room 2007, Translational Research Institute  
Princess Alexandra Hospital  
37 Kent Street, Woolloongabba

A **light lunch** will be served from **12 noon** for those who **RSVP by 28 October 2019** – please advise us of any dietary requirements by emailing [chsr@uq.edu.au](mailto:chsr@uq.edu.au)

Connect using Zoom Video Conference using Meeting ID: **992-685-911**

**Forum details:** [cretelehealth.centre.uq.edu.au/events](https://cretelehealth.centre.uq.edu.au/events)

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